

V.G Keshwala & Sons Limited Responds to Allegations of Supplying Underweight Sugar Bags

Jinja, Uganda – 29th June 2024

V.G Keshwala & Sons Limited, a prominent player in Uganda's manufacturing and distribution sector, has been mentioned in allegations concerning the supply of underweight sugar bags. We wish to address these concerns and provide clarity on the matter.

In early June 2024, our attention was drawn to inconsistent weights in some sugar bags via social media posts. The following day, we received a truckload of sugar and as per our stringent quality control measures, refrained from offloading the consignment until an inspection was conducted by Kakira Sugar Works officers. During the inspection, it was discovered that some bags had been tampered with, showing holes in the inner polythene lining. These compromised bags were promptly isolated from our standard inventory.

Subsequently, our team, alongside Kakira Sugar Works officers, visited a customer in Soroti who had reported similar issues. Our investigation confirmed that several 50 kg bags were underweight. These bags were retrieved and transported to our Soroti storage facilities for further examination, where it was confirmed that tampering occurred during transit from the factory. Efforts to reach the driver responsible for the transit have been unsuccessful as the individual is currently untraceable.

The incident was immediately reported to the police, and a formal investigation is underway. After few days, The Uganda National Bureau of Standards (UNBS) has also become involved, and we are fully cooperating with all governmental bodies to resolve the issue.

As investigations continue, V.G Keshwala & Sons Limited has implemented additional stringent measures and controls to prevent the recurrence of such incidents. We remain committed to maintaining the highest standards of integrity and ethics in our operations.

V.G Keshwala & Sons Limited has been a cornerstone of Uganda's business landscape for over 40 years. We assure our customers, suppliers, and the public of our steadfast commitment to quality and ethical business practices.

Management

For V.G. KESHWALA AND SONS LIMITED

29TH June 2024