



Electricity for All

Steps to Getting a Free Connection

Customers within a radius of 90 meters to the nearest electricity pole will benefit from the Electricity Access Scale-Up Project. These are customers who require; (a) No Pole service up to 35 meters radius to the nearest Pole. (b) A Pole service up to 90 meters to the nearest electricity pole.

Customers will follow the Steps below;

STEP 1: Hire services of an electrician Certified by the Electricty Regulatory Authority (ERA) to wire your premises and upon completion, he/she will issue you with two documents.

- A wiring certificate.
- A photocopy of his wiring permit.

STEP 2: Apply for a free connection (Government-Funded Connection) with UMEME.

The applicant must have the following:

- Wiring certificate.
- Identification documents i.e. photocopy of National ID.
- A map showing where the premise is.
- Wayleaves-permission from landowners through which the line will pass (if applicable).

STEP 3: Pay inspection fees of Ushs **41,300** and after passing inspection you pay Ushs **15,000** for preloaded customer energy units to UMEME. All payments are through Momo Pay, airtel, Ezee money, and all partner banks.

STEP 4: The technical surveyor from UMEME will visit your premises to cross-check the standard of wiring. Upon passing the survey for your premises, you will be connected to electricity.

Ugandans are advised to avoid brokers/middlemen but apply directly to Umeme. They should apply through Umeme App or their website(www.umeme.co.ug/MyUmemeOnline).

Persons engaging in extortion will be dealt with firmly in accordance with the Law. Please report any acts of extortion on Umeme's hotline 0312360777

Get	connected	l for free

Yungibwa ku masannyalaze ku bwereere

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